

Frequently Asked Questions About



What is EZpay?

EZpay is a simple monthly payment program designed to increase the affordability of Passport memberships for individuals and families.

How does it work?

Billing

There are no bills to keep track of, no checks to write. Your credit card is automatically billed every month for 12 or 24 months.

Early Payment

If you want to pay off your entire EZpay account before the 12- or 24-month period is over, you can do that at the park or by calling 1-888-800-5447.

Cancellation

You may only cancel your EZpay account after your 12- or 24-month commitment period has ended.

Do I need to renew my EZpay account when my initial membership term ends?

Nope. We like to keep EZpay easy. You'll automatically roll over to a month-to-month membership that can be cancelled at any time.

Are there any finance charges connected to EZpay?

No. EZpay is a courtesy service intended to make Passport memberships at every level affordable for everyone, so we refuse to charge interest or finance fees.

Will my monthly payment ever increase?

Not during your initial membership term. As a matter of fact, EZpay is a smart way to lock in at current pricing. If we need to increase your payment after that, you'll be notified and offered the opportunity to cancel.

Can I make changes to my membership after signing up for EZpay?

Absolutely. Just visit the park or call 1-888-800-5447. Here are some guidelines for changes:

Upgrades

You can switch to a higher value Passport at any time. We'll simply increase your monthly payment and issue you a new card. You can also add parks and/or additional members at your current level, with your monthly payment being adjusted accordingly.

Downgrades

You can only remove parks or switch to a lower value Passport after your initial membership term has been completed. The same applies to removing members from your account.

Credit Card Changes

If you switch credit card companies or if your credit card is lost/stolen, you can change the credit card number on your account at any time.

For more information or to sign up for EZpay, call us at 1-888-800-5447.